



Skyward Family Access Parent Academy

9/17/22

Parent/Guardian Skyward Website

- **Skyward Information** website is under **Current Families** on OCPS.net – this is where you go for ALL Skyward information



The screenshot shows the Skyward website homepage. At the top, there are the OCPS logo (OC PS) and the Skyward logo. Below the logos is a welcome message: "Welcome to the Orange County Public Schools parent/guardian website for Skyward - our student information system. this system includes portals for students and parents/guardians - Student Access and Family Access. Important information is included in the Communication section and training materials explaining registration and use of the system are included in the Documentation section." Below this is a text prompt: "Please contact your school if you have issues with either registering, logging into, or using the system." The main content area is divided into two sections. The left section contains three buttons: "OCPS Parent Portal (Skyward Login)", "+How to Register", and "User Instructions". The right section contains two buttons: "Help Form" and "Video". At the bottom, there are two dark blue buttons: "Communication" and "Documentation", each with an upward-pointing arrow on the right side.

How to get in...

LaunchPad & Skyward Family Access

- LaunchPad controls your access to parent/guardian OCPS systems like Canvas, Skyward Family Access (and other systems in the future)
- Registering and logging into LaunchPad is like logging into Facebook to get to other apps.
- Improved security technology over our previous systems
 - LaunchPad has very tight security where the cell # or email address MUST match exactly what is entered in Skyward
 - This controls what students each parent/guardian sees
- LaunchPad is also referred to as the “OCPS Parent Portal”

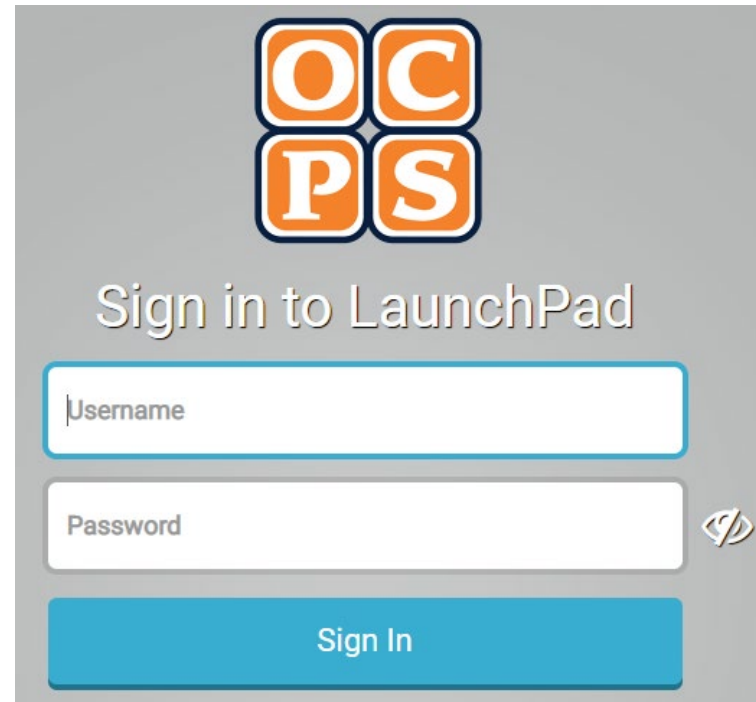
How to get in... System Access

- Parent & guardians log into Skyward automatically using OCPS Parent Portal
- Skyward can be accessed using a phone or web browser on a computer
- Process:
 - School enters student & parent/guardian data into Skyward
 - 1-2 days later, student's parent/guardian can setup their account in LaunchPad
 - Once in LaunchPad, click on the Skyward icon to automatically log in
 - Usernames for LaunchPad are either the cell # or email address (you choose during registration)
 - Passwords can be reset through LaunchPad (not Skyward)
 - Additional contacts can then gain access once guardian/emergency forms are completed by the school

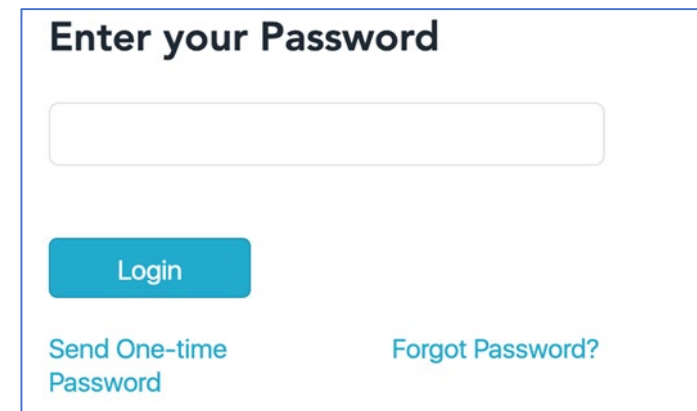
LaunchPad

<http://parents.classlink.com/ocps>

- LaunchPad is the system and ClassLink is the vendor



The image shows the OCPS LaunchPad sign-in interface. At the top, the OCPS logo is displayed in orange and white. Below the logo, the text "Sign in to LaunchPad" is centered. There are two input fields: "Username" and "Password". The "Password" field has a small eye icon to its right. A blue "Sign In" button is located at the bottom of the form.



The image shows the "Enter your Password" screen. It features a single password input field. Below the field is a blue "Login" button. At the bottom left, there is a link for "Send One-time Password" and at the bottom right, a link for "Forgot Password?".

NOTE: Parents Do NOT go to Skyward.ocps.net – only for staff & students

System Maintenance

- 2nd weekend (Saturday) of each month
- This is when the vendor installs updates to the system
- System may not be available during these times
- System is down for about a week during Year End Processing – right after summer school ends each summer
 - Message will be posted on Skyward Parent Website when system is down



Sample Screenshots

- Following screenshots are examples of what parents see when they log into Skyward Family Access
- Every place there is a blue text – there is a link to more details



Family Access – Skyward Parent Portal

SKYWARD Family Access

Parent/Guardian Name

All Students

All students assigned in Skyward will show up at the top.

Home

Online Forms

Calendar

Gradebook

Attendance

Student Info

Schedule

Discipline

Test Scores

Student Services

Graduation Requirements

Academic History

Portfolio

Health Info

Login History

All Online Form is now available to fill out

Optional 2023 Device Refusal Form is now available to fill out at Apopka ES, yet has not been completed for [redacted]. It is due by 08-09-2023.
Fill out Online Form for [redacted]

2023 PCF is now available to fill out at Apopka ES, yet has not been completed for [redacted]. It is due by 08-09-2023.
Fill out Online Form for [redacted]

[+] Show More

Upcoming Events

Calendar

Wed Aug 10, 2022
1st Day of School
Apopka ES

Wed Aug 10, 2022
First Day of School
Apopka ES

Wed Aug 10, 2022
1st Day of School
Apopka HS

Wed Aug 10, 2022
First Day of School
Apopka HS

Wed Aug 10, 2022
1st Day of School
OCVS Virtual Franchise

Wed Aug 10, 2022
First Day of School
OCVS Virtual Franchise

Wed Aug 10, 2022
PROGRESS REPORT 1 Starts
Apopka ES



Online Forms

- Shows online forms that need to be completed.
- Device forms
- More in the future

Home

Online Forms

Apopka ES

[Redacted]

[Optional 2023 Device Refusal Form](#) [Open](#) [Fill Out Form](#)

This form is optional to complete. The information collected on this form is used to track the OCPS Bring Your Own Device/Device Refusal program.

[2023 PCF](#) [Open](#) [Fill Out Form](#)

Parent Consent Forms

Orange County Public Schools respects that families have the right to make educational decisions for their child. The forms consolidated below provide parents/legal guardians with the right to make important decisions involving how their child can use available technology resources, how the district uses available media of their child, what personally identifiable information is released about their child, and parental opt in to school clinic services, health screenings, and mental health services. Please carefully read the information below, complete the information, and make the appropriate choices for your child. Information collected in this form will be available to schools through the district's Student Information System to guide your child's education.

Thank you

Apopka HS

[Redacted]

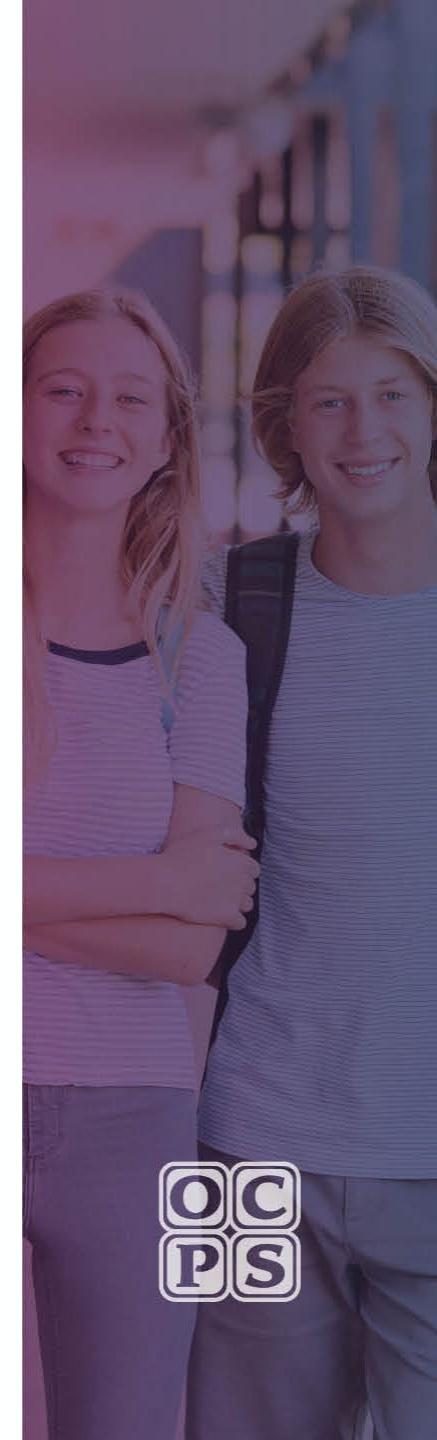
[Optional 2023 Device Refusal Form](#) [Open](#) [Fill Out Form](#)

This form is optional to complete. The information collected on this form is used to track the OCPS Bring Your Own Device/Device Refusal program.

[2023 PCF](#) [Open](#) [Fill Out Form](#)

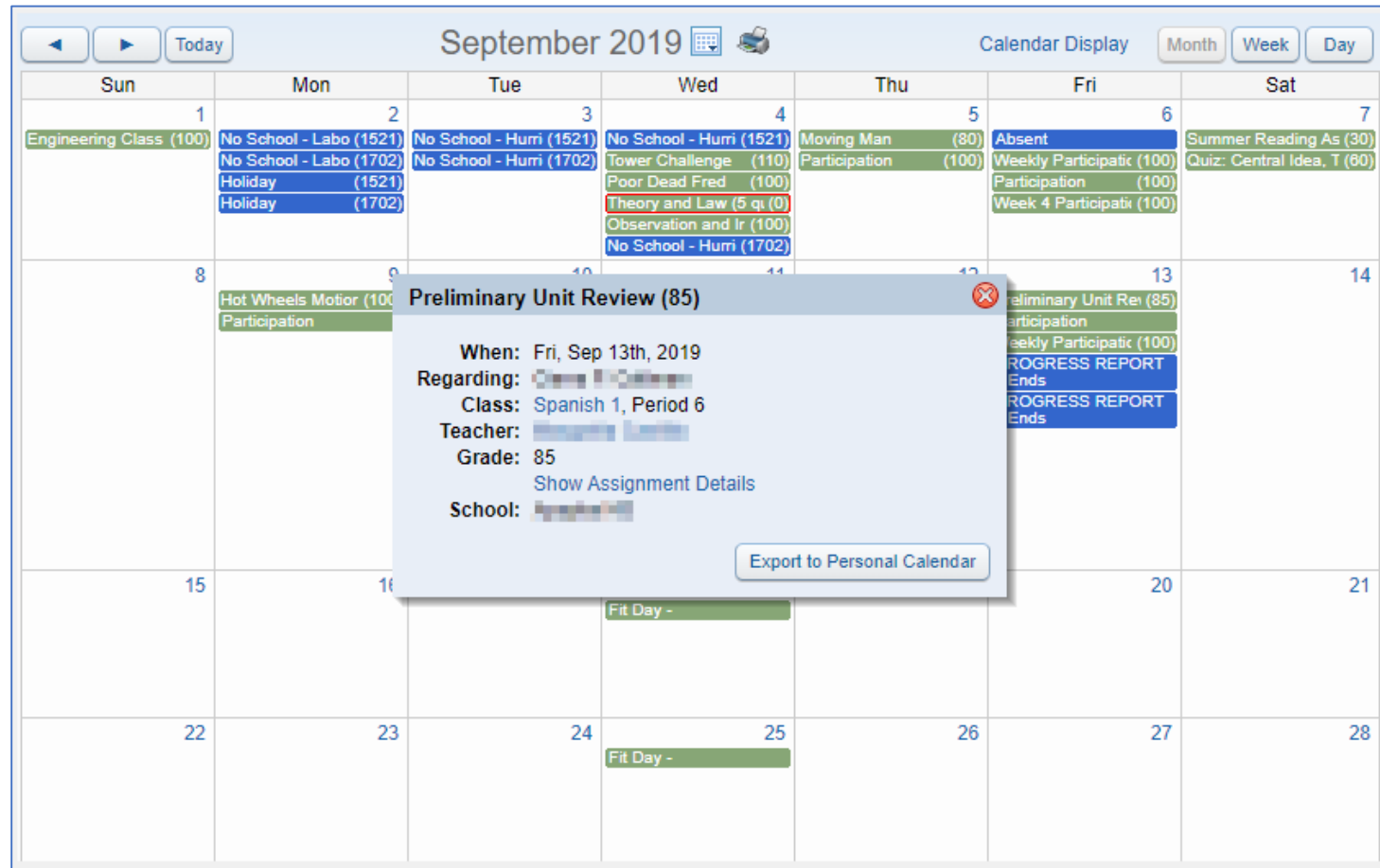
Parent Consent Forms

Orange County Public Schools respects that families have the right to make educational decisions for their child. The forms



Calendar

- Shows class, school and district events, including homework assignments if the teacher has published them
- Click for details




September 2019

Calendar Display: Month, Week, Day


Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 Engineering Class (100)	2 No School - Labo (1521) No School - Labo (1702) Holiday (1521) Holiday (1702)	3 No School - Hurri (1521) No School - Hurri (1702)	4 No School - Hurri (1521) Tower Challenge (110) Poor Dead Fred (100) Theory and Law (6 qt (0)) Observation and Ir (100) No School - Hurri (1702)	5 Moving Man (80) Participation (100)	6 Absent Weekly Participac (100) Participation (100) Week 4 Participat (100)	7 Summer Reading As (30) Quiz: Central Idea, T (80)
8 Hot Wheels Motior (100) Participation	9	10	11	12	13 Preliminary Unit Rev (85) Participation Weekly Participac (100) PROGRESS REPORT Ends PROGRESS REPORT Ends	14
15	16	17	18 Fit Day -	19	20	21
22	23	24	25 Fit Day -	26	27	28

Preliminary Unit Review (85)

When: Fri, Sep 13th, 2019


Regarding: 

Class: Spanish 1, Period 6

Teacher: 

Grade: 85

[Show Assignment Details](#)

School: 

[Export to Personal Calendar](#)



Secondary Gradebook (Grades 3-12)

- Shows classes and progress report / report cards grades
 - Click on the grades to see the details
- Missing Assignments are flagged by the teacher
- No CP & CR grades for grades 6-12

Gradebook

Missing Assignments (Show All)

has 2 missing assignments:

Due: 08/29/2019 1.3 Chapter Reading Assignment, Advanced Placement Macroeconomics (Period 3)

08/16/2019 1.2 Student/Parent Email, Advanced Placement Macroeconomics (Period 3)

Class Grades


Display Options

Grades posted to the report card are in bold. Current grades are highlighted.





Class	CP1	PR1	CR1	RC1	CP2	PR2	CR2	RC2	S1	CP3	PR3	CR3
▶ Advanced Placement Calculus BC Period 1 (7:20 AM - 8:10 AM)		79		79								
▶ Advanced Placement Physics C: Mechanics Period 2 (8:20 AM - 9:10 AM)		95		95								
▶ Advanced Placement Macroeconomics Period 3 (9:16 AM - 10:06 AM)		89		89								
Advanced Placement United States Government and Politics Period 3 (9:16 AM - 10:06 AM)												
▶ Ceramics/Pottery 1 Period 4 (10:12 AM - 11:02 AM)		100		100								
▶ Peers as Partners in Learning Period 5 (11:38 AM - 12:28 PM)		100		100								
▶ Advanced Placement English Literature and Composition Period 6 (12:34 PM - 1:24 PM)		88		89								

Elementary K-2 Gradebook (Standards)

- Shows classes and progress report / report cards grades
 - Click on the grades to see the details
- CP & CR are optional Social, Personal & Developmental grades for Elementary students

Class Grades  Standards Gradebook for grades K-2 Grades posted to the report card are in bold.
Current grades are highlighted.

Display Options

Class	CP1	CR1	RC1	CP2	CR2	RC2	S1	CP3	CR3	RC3	CP4	CR4
▼ HOMEROOM Period 0												
▼ Academic, Personal, and Social Develop...												
Identifies individual strengths and wea...			S									
Plans, organizes, and completes class...			U									
Completes Homework												
Follows classroom and school rules												
Uses skills for goal setting, decision m...												
Demonstrates positive interpersonal a...												
Assumes responsibility for own actions												
▼ Health - Grade 1 Period 1 (8:45 AM - 9:00 AM)			93									
steps to hand washing <small>Due: 08/28/2019 (RC1)</small>			80									
identify kindness <small>Due: 08/28/2019 (RC1)</small>			100									
growth mindset Scholastic <small>Due: 08/28/2019 (RC1)</small>			100									
▼ Music - Grade 1 Period 1 (8:45 AM - 9:00 AM)			S									
Music Class <small>Due: 09/09/2019 (RC1)</small>			S									

In Progress Averages

- Shows individual assignment grades used for progress report or report card averages


RC1 Progress Report

Peers as Partners in Learning (Period 5)

Summary Grade Mark Legend Assignment Category Summary

RC1 Grade (08/12/2019 - 10/16/2019)	Score (%)
100	100.00

Participation, 100.00%




Due	Assignment	Grade	Score(%)	Points Earned	Missing	No Count	Absent
Participation		100	100.00	500 out of 500			
<i>weighted at 75.00%, adjusted to 100.00%</i>							
09/06/19	Letter to Laurie	100	100.00	100 out of 100			
09/06/19	Daily Service	100	100.00	100 out of 100			
08/30/19	Daily Service Points	100	100.00	100 out of 100			
08/29/19	PIT Crew Training	100	100.00	100 out of 100			
08/19/19	Information Packet	100	100.00	100 out of 100			
Test							
<i>weighted at 25.00%, adjusted to 0.00%</i>							
<i>There are no Test assignments</i>							

Student Information

- Shows basic student demographic information
- Pictures will show if school provided them
- **CRITICAL**—verify phone #'s and emails

Student Information

[Request Changes for \[Redacted\]](#)



Home: [Redacted]
Call: [Redacted]
[Redacted]

Phone: (407) 320-[Redacted] High
Principal: [Redacted]

Grade: 09 Status: Active (Full-time)

[View \[Redacted\] Family](#)

Gender: Male Age (Birthday): 14 ([Redacted]/2004)

Language: English Graduation Year: 2022

Other ID: 141311 Community Service: 0.00 Hours

Cell: [Redacted] Cell: [Redacted]

Emergency Contacts	Primary Phone	Second Phone	Third Phone	Employer's Phone	Home Email
[Redacted]	[Redacted]	[Redacted]	[Redacted]		[Redacted]
[Redacted]	[Redacted]	[Redacted]			
[Redacted]	[Redacted]	[Redacted]			

Elementary Schedule

- Shows student's schedule with class, days of week, room and teacher
- Classes are setup in 15 minute increments, so they will show up multiple times under each Period

Family Access

My Account Email History Exit

Home Calendar Gradebook Attendance Student Info **Schedule** Discipline Test Scores Student Services Academic History Portfolio Rtl Info Health Info Login History

Schedule

Currently Scheduled Class: Tue Apr 30, 2019 12:19pm

Has no scheduled classes today.

ES) Display Options Current Year Weekday By Term Matrix *The current term is highlighted.*

2019 - 2020 Print Schedule	Term 1 (08/12/19 - 10/16/19)	Term 2 (10/21/19 - 12/20/19)	Term 3 (01/07/20 - 03/12/20)	Term 4 (03/23/20 - 05/27/20)
Period 0	HOMEROOM View Details Days M,T,W,R,F Room 103 Main Building	HOMEROOM View Details Days M,T,W,R,F Room 103 Main Building	HOMEROOM View Details Days M,T,W,R,F Room 103 Main Building	HOMEROOM View Details Days M,T,W,R,F Room 103 Main Building
	HOMEROOM View Details Days M,T,W,R,F Room 103 Main Building	HOMEROOM View Details Days M,T,W,R,F Room 103 Main Building	HOMEROOM View Details Days M,T,W,R,F Room 103 Main Building	HOMEROOM View Details Days M,T,W,R,F Room 103 Main Building
Period 1 (8:45 AM - 9:00 AM)	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg
	Language Arts-Grade Three View Details Days W Room 801 800 Bldg	Language Arts-Grade Three View Details Days W Room 801 800 Bldg	Language Arts-Grade Three View Details Days W Room 801 800 Bldg	Language Arts-Grade Three View Details Days W Room 801 800 Bldg
Period 2 (9:00 AM - 9:15 AM)	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg
	Language Arts-Grade Three View Details Days W Room 801 800 Bldg	Language Arts-Grade Three View Details Days W Room 801 800 Bldg	Language Arts-Grade Three View Details Days W Room 801 800 Bldg	Language Arts-Grade Three View Details Days W Room 801 800 Bldg
Period 3 (9:15 AM - 9:30 AM)	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg	Language Arts-Grade Three View Details Days M,T,R,F Room 801 800 Bldg
	Language Arts-Grade Three View Details Days W Room 801 800 Bldg	Language Arts-Grade Three View Details Days W Room 801 800 Bldg	Language Arts-Grade Three View Details Days W Room 801 800 Bldg	Language Arts-Grade Three View Details Days W Room 801 800 Bldg





Secondary Schedule

- Shows student's schedule with class, days of week, room and teacher

Schedule

Currently Scheduled Class: Mon Apr 29, 2019 2:35pm

Done with classes for the day.

High) [Display Options](#) **Current Year** Weekday By Term Matrix

2018 - 2019 Print Schedule	Term 4 (03/25/19 - 05/28/19)
Period 1 (7:20 AM - 8:10 AM)	Culinary Arts 1/Level 2 Days M,T,W,R,F Room 8011
Period 2 (8:15 AM - 9:05 AM)	Advanced Placement Human Geogr Days M,T,W,R,F Room 8021
Period 3 (9:15 AM - 10:10 AM)	Biology 1 Honors Days M,T,W,R,F Room 12003
Period 4 (10:15 AM - 11:05 AM)	Creating Three-Dimensional Art Days M,T,W,R,F Room 5022
Period 5B (11:10 AM - 12:00 PM)	Algebra 2 Honors Days M,T,W,R,F Room 5216
Period 6 (12:35 PM - 1:25 PM)	Spanish 1 Days M,T,W,R,F Room 13011
Period 7 (1:30 PM - 2:20 PM)	English Honors 1 Days M,T,W,R,F Room 8236



Discipline

- Shows discipline offenses
- View Action(s) Taken - shows consequences

Discipline

Today's Discipline: Wed Aug 10, 2022

██████████ (██████████ HS)

Date/Time	Offense	Location (School)	Officer
Tue Aug 10, 2021 8:00am	Other Serious Misconduct	Restroom (██████████ HIGH)	██████████

[View Action\(s\) Taken](#)

Action(s) Taken for Other Serious Misconduct offense:

Date	Action Taken (Status)	Officer	Suspension	Required / Served
Tue Aug 10, 2021	PASS (I) (Open)	██████████	In School	2 Days / 0 Day

When to Serve: Tue Aug 10, 2021 10:04am (Open)

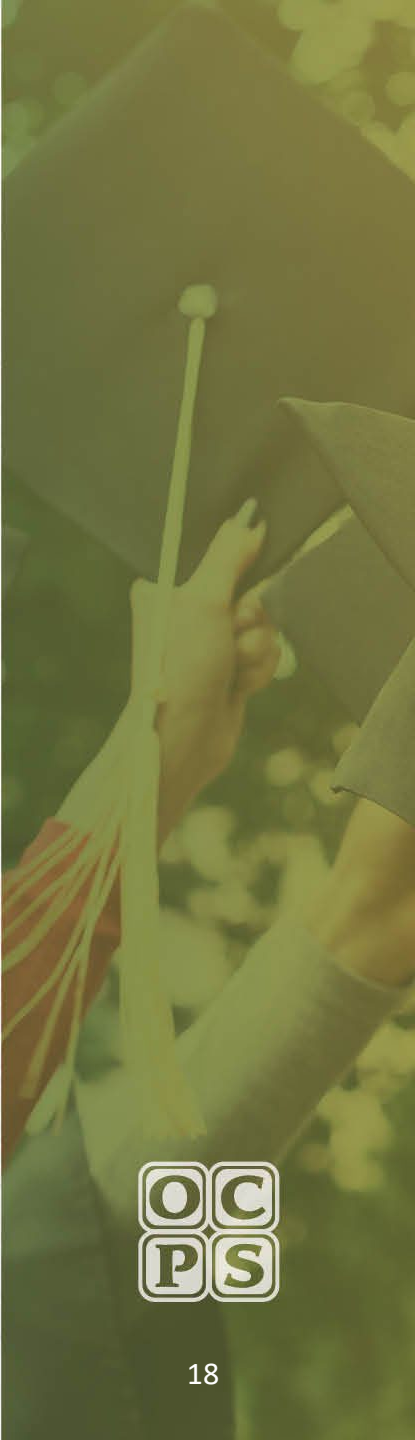
Required / Served: 1.00 Day / 0 Day

When to Serve: Wed Aug 11, 2021 10:04am (Open)

Required / Served: 1.00 Day / 0 Day

YTD Offense Totals

A bar chart titled 'YTD Offense Totals' showing a single purple bar with a value of 1. The y-axis ranges from 0 to 1.5 with increments of 0.6.





Test Scores - Summary

- Shows a list of the test scores in Skyward
- Show Scores - will give the details of the test

Test Scores	
Test Date	Test
10/10/2018	PSA (Show Scores)
05/01/2018	FC2-FCAT2.0 (Show Scores)
05/01/2018	FSAE3-FSAEOCGeometry (Show Scores)
04/01/2018	FSARO-FSAELAReading (Show Scores)
10/11/2017	PSA (Show Scores)
05/01/2017	ECS-FloridaECSCivics (Show Scores)
05/01/2017	FSAE1-FSAEOCALgebra1 (Show Scores)
04/01/2017	FSARO-FSAELAReading (Show Scores)
04/01/2016	FSAMO-FSAMathematics (Show Scores)
04/01/2016	FSARO-FSAELAReading (Show Scores)

Graduation Requirements

- Shows progress on the Graduation Plan the student is working towards
- View All Courses- shows details of each course
- Will show Middle School Plan if student in grades 6-8
- Scheduled =Future Class

Graduation Requirements						
<input type="radio"/> 24 Credit Standard Grad Plan <input type="button" value="View All Courses"/>						
Coursework Requirement Area	Required	Complete	In Progress	Scheduled	Remaining	Status
Total	24.000	25.500		7.000	4.000	In Progress
English (View Courses)	4.000	3.000		1.000	1.000	In Progress
Mathematics	4.000	4.000				Completed
Algebra I (View Courses)	1.000	1.000				Completed
Geometry (View Courses)	1.000	1.000				Completed
Mathematics Electives (View Courses)	2.000	2.000				Completed
Science	3.000	3.000				Completed
Biology 1 (View Courses)	1.000	1.000				Completed
Equally Rigorous Science (View Courses)	2.000	2.000				Completed
World History	1.000				1.000	
US/American History (View Courses)	1.000	1.000				Completed
US/American Government	0.500				0.500	
Economics	0.500				0.500	
Fine and Performing Arts (View Courses)	1.000	1.000				Completed
HOPE/Physical Education	1.000				1.000	
General Electives (View Courses)	8.000	13.500		6.000		Completed

Academic History

- Shows the student's historical final grades
- P = Progress
- Q = Quarter
- CZ = Citizenship
- EOC = End of Course

2017 - 2018, Grade 08														
Class	Terms	P1	CZ	Q1	P2	Q2	S1	S1 EOC	P3	Q3	P4	Q4	S2	S2 EOC
8TH HOMEROOM	1 - 4													
Vocational Employability Skill	1 - 4	A		A	A	A	A		A	A	A	A	A	
Geometry HONORS	1 - 4	A		B	A	A	B	B	B	A	B	A	A	A
Bioscience	1 - 2	A		A	A	A	A							
M/J Comprehensive PE 7/8	3 - 4									A	A	A	A	
M/J Language Arts 3, Gifted	1 - 4	A		A	A	A	A		A	A	A	A	A	
M/J Physical Science ADV	1 - 4	A		A	A	A	A		A	A	A	A	A	
M/J PRE AP U S History	1 - 4	A		A	A	A	A		A	A	A	A	A	
Virtual Lab	1 - 2													
Workplace Technology Applications/Level 2	3 - 4								A	A	A	A	A	


Portfolio


- Documents which have been posted by the school to the system
 - Progress Reports
 - Report Cards
 - Attendance Letters


Portfolio - Attachments		
Winter Park HS Report Cards is not available for [redacted]		
Winter Park HS Report Directory is not available for [redacted]		
[redacted]		
Description	Type	Created
1411-2019-2020 Report Card 1	Report Card 1	Mon Oct 28, 2019 9:50pm
1411-2019-2020 Progress Report 1	Progress Report 1	Mon Sep 16, 2019 11:23pm


Health Information


- Shows Exceptional Student Education and other Health data

Health Information 

 [Display Options](#) *Health Conditions*

Health Condition	School Year	School	Status	Treatment	Examined By	Referred By
There are currently no Health Conditions for 						

 [Display Options](#) *Health Conditions*

Health Condition	School Year	School	Status	Treatment	Examined By	Referred By
Developmentally Delayed	2019-2020	 ELEMENTARY	Active			

My Account (top right corner)

- Account Settings – can help verify data for LaunchPad account registration
- No PW change here – in LaunchPad

Account Settings

I'm Using a Screen Reader
 Outline Links When Focused

Address (Mailing Address)

Street Number: Street Dir: Street Name:

SUD: #: P.O. Box:

Address 2:

Zip Code: Plus 4: City/State:

County:

Family Access Login:

Password Last Changed:

Save

Change Password

Undo

Password not controlled here - controlled by LaunchPad

Address Preview:

[redacted]
OCOE, FL 34761
ORANGE

District Links (New)

- Link: State Assessment Scores
- Auto login to Florida Statewide Assessment Family Portal website

Florida Statewide Assessments Family Portal

SHALI LEDRON
Student ID: FL00000270 Date of Birth: 05/27/2007

SHALI'S Scores for 2021 - 2022 School Year
Sorted by Most Recent Test

Science [View All Tests](#)

Your Child's Most Recent Test

Date Taken: 05/09/2022 Test Window: SPRING 2022 Score: **192** [View Detailed Report](#)

Level	Score Range
Level 1	140 - 185
Level 2	185 - 203
Level 3	203 - 215
Level 4	215 - 225
Level 5	225 - 260

Your Child's Score: 192

Students who score in Level 2 demonstrate a below satisfactory level of mastery of the NGSSS for their grade. To be prepared for the next grade, they are likely to need substantial support.

Math [View All Tests](#)

Your Child's Most Recent Test

Date Taken: 05/05/2022 Test Window: SPRING 2022 Score: **299** [View Detailed Report](#)

Level	Score Range
Level 1	273 - 322
Level 2	322 - 337
Level 3	337 - 353
Level 4	353 - 365
Level 5	365 - 393

Your Child's Score: 299

Students who score in Level 1 demonstrate an inadequate level of mastery of the Florida Standards for their grade. To be prepared for the next grade, they are highly likely to need substantial support.

English Language Arts [View All Tests](#)

Your Child's Most Recent Test

Date Taken: 04/07/2022 Test Window: SPRING 2022 Score: **329** [View Detailed Report](#)

Level	Score Range
Level 1	274 - 322
Level 2	322 - 337
Level 3	337 - 352
Level 4	352 - 366
Level 5	366 - 403

Your Child's Score: 329

Students who score in Level 2 demonstrate a below satisfactory level of mastery of the Florida Standards for their grade level. To be prepared for the next grade level, they are likely to need substantial support.

Support: Parent/Guardian Skyward Website

- Main OCPS website www.OCPS.net > Current Families > Skyward Information
- Documentation on how to access and use the system are included on the Skyward Parent website
- Communications are listed
- Refer back to this website for all Skyward information
- Parent login issues form is located on this website – Help Form
- Help Video – shows entire registration process

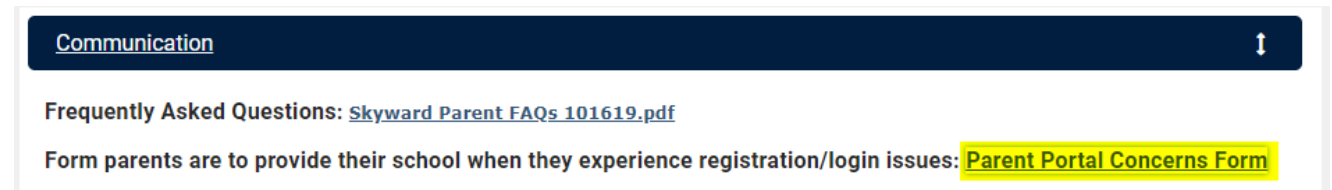


Issues with Family Access

- **CONTACT YOUR SCHOOLS IF YOU ARE HAVING ISSUES**
- Cell # or email address contained in Skyward **MUST** be used to register for a LaunchPad account
- Each parent/guardian wanting a separate login to Family Access must use a different cell # or email account (which again must be entered in Skyward correctly by the school)
- Parents are not to use their student's login to Student Access.

Issues with Parent Access (cont.)

- If you experience issues with setting up a LaunchPad account or seeing students in Family Access, contact each school.
- The school has steps they must complete to correct your data. They must also verify your identity.
- If there is still an issue, then the parent completes a “Help Form” (on Skyward Parent website referenced earlier) – give to your school



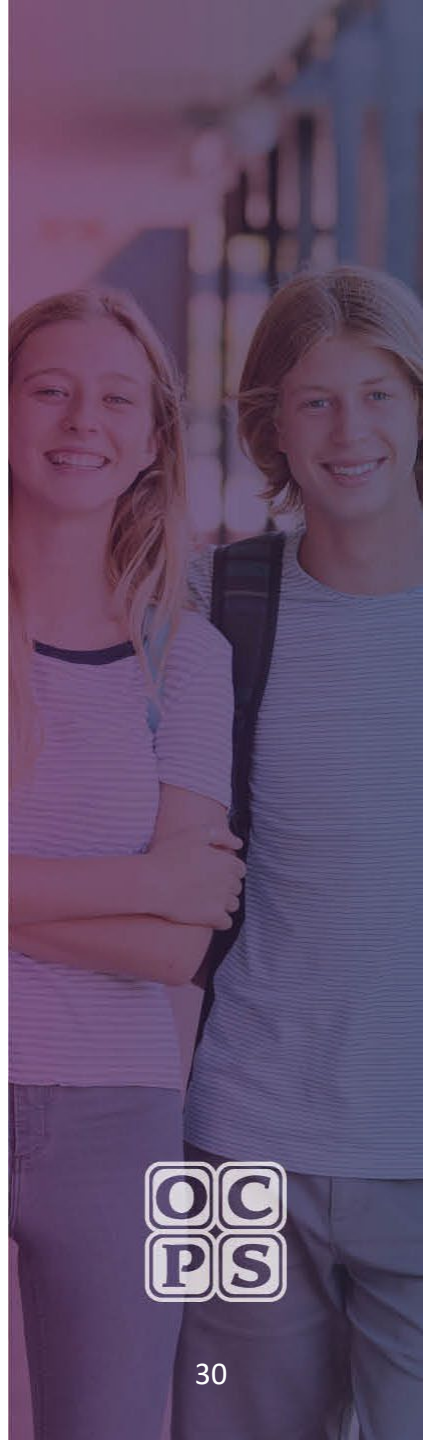
- The school will then submit that form to the district for more complex corrections. You may receive a call from district support staff in this case.



Skyward Parent Website FAQs

Skyward – Parent/Guardian Frequently Asked Questions

Questions	Answers
1. Where can I find information about Skyward?	Go to www.OCPS.net , then Students and Parents, then Skyward. This is the parent website for all Skyward information.
2. How do I register for a Skyward account?	Go to the website above and then click on “How to Register”.
3. Will I have both an OCPS Parent Portal login and a Skyward login?	No - you will only have an account for the OCPS Parent Portal – you will not have a direct Skyward account. The OCPS Parent Portal verifies your identity from Skyward data.
4. What do I do if I have a problem registering for the OCPS Parent Portal?	Contact the registrar or Skyward Site Coordinator at your school. They will verify a few correction steps and then they may need to send the issue on to the district for correction. You may be asked to complete a “Help Form” or “Parent Portal Concerns Form” which can be found on the website above. Provide the form to the school so they can research your issue.
5. What is my user name for my LaunchPad (OCPS Parent Portal)?	Your email or cell phone number. These MUST match what has been entered in Skyward. You will get a message stating “your account information was not found” if these do not match what is in Skyward.



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